

## **Change Recommender Password**

From the *My Account* tab in OSCAR, you can change your name, phone number, and password, as well as choose whether and how often you are notified of new recommendation requests and/or reminded of pending. Follow the instructions below to change your OSCAR password. Please note that OSCAR requires that users maintain security questions as part of their profile.

1. Click **My Account** in the main navigation bar at the top of the screen.



2. OSCAR will display two tabs: *Main* and *Security Questions*. Click **Main**.



- 3. Scroll down to the *Change Password* area. Enter and confirm your new password in the provided text boxes. OSCAR requires that all passwords meet the following criteria:
  - At least 8 characters (20 maximum)
  - At least 1 number
  - At least 1 lower case letter
  - At least 1 upper case letter
  - At least 1 special character (i.e., %, &, \*, #, and @)
  - No spaces

4. Click **Save Password** to make the changes.

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| Change Password  |      |
|--|------|
| Your password must contain:<br>At least 8 characters (20 maximum)<br>At least 1 number<br>At least 1 lower case letter |      |
| At least 1 upper case letter<br>At least 1 special character (i.e., %, &, *, #, an<br>No spaces                        | d @) |
| New Password:<br>Confirm Password:   |      |
| Save Password  |      |



Contact OSCAR <u>oscar-support@ao.uscourts.gov</u> 866-666-2120 (toll-free) 8 a.m. – 5 p.m. (ET) Monday – Friday